

01 August 2015

Dear Mirco,

Greetings from Armani Hotel Dubai!

We are writing this letter of appreciation for the 5 years working with your system, a reliable one in keeping our food safe.

Allow us also to thank your technicians and the rest of your team who are available to assist us at all times, they're great!

Temptrak is truly an amazing and worthy product, a perfect partner of our HACCP system.

Looking forward for more years of partnership in Food Safety!

Kind Regards,



Marwan Nimer Ibrahim

Area Hygiene Manager



FOUR SEASONS HOTEL  
*Doha*

December 5, 2012

LETTER OF APPRECIATION

This is to certify that the TempTrak Temperature Monitoring system installed in all our Hotel Refrigeration Equipment is working well and we highly appreciate the support given to us by MGK.

Temptrak ensures that our food is stored at the correct temperatures, to maintain highest standards as per FOUR SEASONS Policy.

We thank Mr. Beutler and the MGK Team for their outstanding customer Support.

Yours Sincerely,

Abdallah Abou Jamra  
Director of Engineering

Dear Mirco,

12<sup>th</sup> August 2013

We would like to acknowledge the dedication and work that you and your team have invested during and after the implementation of the Temptrak system in our Hotel!

I can only recommend the professionalism and teamwork that you delivered, having to deal with various departments within the Hotel.

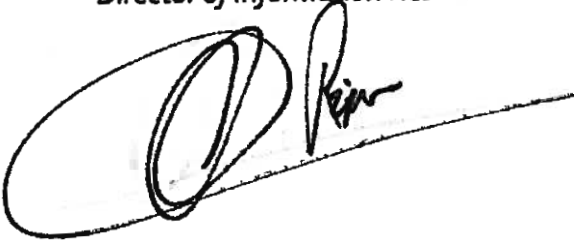
Your technicians have all kept a great communication with us and have been flexible, something we truly appreciate.

Furthermore you have been a great partner for other food safety solutions such as thermometers and Ice Pad.

We are truly happy with the service you provide and are looking forward to work many years together.

Kind regards,

**Mohammed Rizwan**  
*Director of Information Resources*



09.07.2009

## Letter of Appreciation

Dear Mr. Mirco Beutler

I write on behalf of our company to let you know that we are very much pleased with your Temptrack temperature monitoring system and services. The quality and performance of your product is outstanding and beyond the standards.

We hereby appreciate you and your crew for their professionalism and outstanding customer support with their prompt and efficient services. I would like to express our total satisfaction to this product, which is highly effective automated system of continual monitoring and recording of temperatures in the Chillers/Freezers in ensuring the highest standards of food safety within our kitchen operations and HACCP compliance as well. Operationally this product has allowed us to save lot of time and paper consumption and underwrites our commitment to food quality and safety.

I would recommend it to anyone looking for such products in the market. Once again our hotel is very appreciative of the product and services provided by your company, and we look forward to working with you in future.



**Divakar Rao**

**Complex Hygiene Officer**

**Cc: Mr. Anston Xavier Fivaz**





9<sup>th</sup> September 2013

**Letter of Appreciation**

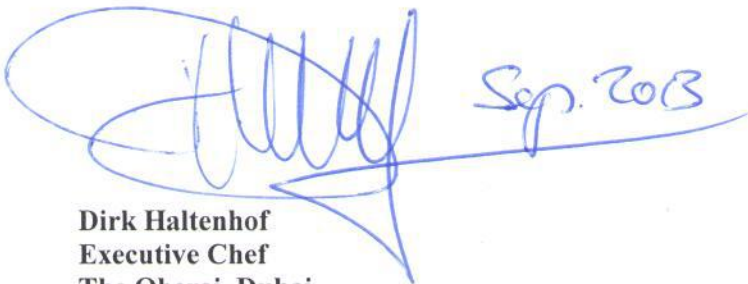
Dear Mr. Beutler

On behalf of The Oberoi, Dubai, we would like to take this opportunity to express our heartfelt thanks to TEMPTRACK for monitoring temperature system in all our chillers and freezers.

TEMPTRACK has assisting us to monitor temperature of chillers and freezers for 24 hours system check. Your company is truly a partner in hygiene, so we can achieve our HACCP Certificate.

Again, big thank you for being our business partner; I have no doubt that it would be successful company.

Warm Culinary Regards



**Dirk Haltenhof**  
**Executive Chef**  
**The Oberoi, Dubai**



جراند حياة دبي  
ص.ب. ٧٩٧٨  
دبي - الإمارات العربية المتحدة

Grand Hyatt Dubai  
P. O. Box 7978  
Dubai, United Arab Emirates

تليفون : ١٢٣٤-٣١٧ (٤) (٩٧٧)  
فاكس : ١٢٣٥-٣١٧ (٤) (٩٧٧)  
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Mr Mirco Beutler  
Managing Director  
Mobile Gastro Konzepte

Dear Mr Beutler,

I am writing you in regards to the installed TempTrak system at the Grand Hyatt Dubai. The fully automated system for monitoring the fridges and freezers is working very well and helps us to know at any given time how our equipment is performing.

We highly appreciated the independency of your technician installing the system in our hotel after having showed them the locations. This enabled us to keep focused on the daily operation.

The analytical functions and the extensive monitoring functions of the system provides a wide range of possibilities for reporting and analysis. Additionally the E-Mail notification for alerts is very helpful to be on top of any problems occurring.

I highly recommend this system especially in regards to the HACCP standards. This reduces concerns about false monitoring, irregular readings and human errors. At any given time the temperature of the equipment can be checked and the temperature history can be analyzed to evaluate what impacts are affecting the performance.

We thank you and your team for the outstanding installation process and your continuous support.

Best Regards,

David Gnilka  
Assistant Manager Engineering

Suite 2201, Festival Tower  
Dubai Festival City, Al Rebbat Street  
PO Box 58191, Dubai  
United Arab Emirates

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16 September 2012

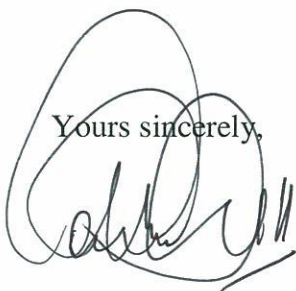
**TO WHOM IT MAY CONCERN**

We hereby confirm the InterContinental Hotels Group has been using the Temptrak - Wireless HACCP Monitoring System since 2004.

Temptrak is an IHG recommended preferred supplier. The system has been installed in 8 new properties throughout the Middle East and Africa region. We confirm that the systems are running trouble free and are maintained by MGK -Dubai.

We have no hesitation in recommending Temptrak by MGK to any Foodservice Consultants or Hotel Operators.

Yours sincerely,



**William Carr**  
Director, Design and Engineering.

حياة ريجنسي دبي



حياة ريجنسي دبي  
ص. ب. ٥٥٨٨  
دبي - الإمارات العربية المتحدة

تليفون : ٢٠٩ ١٢٣٤ (٤) (٩٧١)  
فاكس : ٢٠٩ ١٢٣٥ (٤) (٩٧١)  
البريد الإلكتروني : dubai.regency@hyattintl.com  
الإنترنت : www.dubai.regency.hyatt.com

Hyatt Regency Dubai  
P. O. Box 5588  
Dubai, United Arab Emirates

Phone : (971) (4) 209 1234  
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E-mail : dubai.regency@hyattintl.com  
Internet : www.dubai.regency.hyatt.com

Dear Mr. Mirco Beutler,

Writing this letter is to provide you feedback about "Temptrak system".

I'm delight to tell you that we are using Temptrak sensors, PDA & Data loggers and satisfied with its performance.

This has ridded our team members the paperwork previously involved in manual monitoring and recording.

It has indeed upgraded our system of temperature monitoring and day-to-day Hygiene requirements and also adding value towards our vision for environmental sustainability.

We appreciate that you were on hand to assist with the various challenges we faced and we look forward to your continued assistance in future.

Best regards

  
  
(Piyush Verma)  
Hygiene Manager  
Hyatt Regency Dubai & Galleria  
Park Hyatt Dubai



# DESERT ISLANDS RESORT & SPA

29 August 2011

Dear Mr. Mirco and Team  
MGK Electromechanical Works LLC

This letter is intended to provide you feedback on your "Temptrak System".

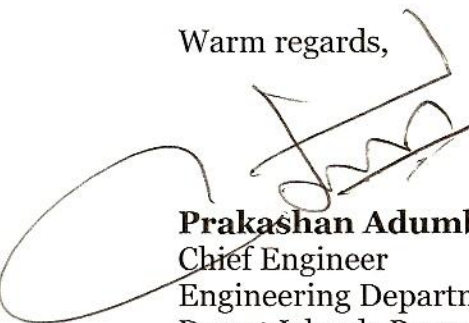
I am very much satisfied with the Temptrak sensors and monitoring systems installed on our computers.

It is very useful, fast and accurate in helping our company rid of our previous manual monitoring and recording system.

This tool is vital to our vision for an eco-friendly temperature monitoring system and will be very helpful in meeting the hygiene standards we require including complying with HACCP strict rigid food and safety hygiene requirements.

We appreciate your team for being there to assist us and are looking forward to a great partnership with your company in the future.

Warm regards,



**Prakashan Adumbil**  
Chief Engineer  
Engineering Department  
Desert Islands Resort and Spa by Anantara





8<sup>th</sup> February, 2010

Dear Mirco and Team,

On Behalf of Aldar Hotels & Hospitality, The Yas Hotel, Please accept my sincerest gratitude for the superior job for making such a great effort to install the latest innovative technology from TemTrak Monitoring System at all our kitchens.

This product has helped us to save a lot of time and paper consumption which is highly effective automated system of continual monitoring and recording of temperatures in the chillers and freezers ensuring the highest standards of food safety within our kitchen operations.

The system is running perfectly well and it helps us in keeping accurate data for verification and inspection as we are going for HACCP Certification soon.

Once again, thank you for the very appreciative product and services provided by your company and we wish you more success in the future.

Sincerely yours,

**Daniel Nuss**  
Executive Chef



[www.TheYasHotel.com](http://www.TheYasHotel.com)

The Yas Hotel, PO Box 131808, Abu Dhabi, UAE

T. + 971 (0) 2 656 0000 F. + 971 (0) 2 656 0001 E. [info@TheYasHotel.com](mailto:info@TheYasHotel.com)

Operated by Aldar Hotels and Hospitality



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Postal Code 133, Muscat  
Sultanate of Oman

Phone: 968 2464 1234  
Fax: 968 2460 5282  
E-mail: muscat.grand@hyatt.com  
muscat.grand.hyatt.com

Grand Hyatt Muscat, 8<sup>th</sup> of July 2012

Dear Mr. Mirco Beutler,

We are very pleased with the quality and performance of your Temptrak Wireless Temperature Monitoring System.

We are monitoring and recording all critical Temperature Data at intervals of 5 minutes, which, in case of a deviation outside set parameters, will inform the responsible persons via e-mail alerts.

Temptrak ensures our food is stored at the correct temperatures to maintain the highest standards of food safety within our kitchen operation and eliminates the risk of human failures.

I highly recommend Temptrak Temperature System as a HACCP Monitoring Solution.

Best Regards,

A handwritten signature in blue ink, appearing to read "Marin Leuthard". The signature is written over a vertical blue line that extends from the "Best Regards," text.

Marin Leuthard

Executive Chef

Grand Hyatt Muscat

**Letter of appreciation**

I would like to confirm our complete satisfaction with the performances of the **TempTrak (Digitrak RF) HACCP TEMPERATURE MONITORING SYSTEM** which has been installed into all of our Chillers & Freezers throughout the Intercontinental Hotel Abu Dhabi kitchens.

We are monitoring and recording all critical Temperature Data at intervals of 5 minutes which, in case of a deviation outside the set parameters, will inform the responsible persons via e-mail/ message board alerts. This enables us to take corrective actions before it becomes an issue. The alerts are then cleared by the responsible persons with a corrective action input against it.

TempTrak ensures our food is stored at the correct temperatures to maintain the highest standard of food safety within our kitchen operation and eliminates the risk of human failures.

We thank Mr. Mirco Beutler and his team for their outstanding customer support with their prompt and efficient service.

Yours sincerely,

  
Jacques Rossel  
Executive Chef  
Hotel InterContinental Abu Dhabi  
PO Box 4171  
Abu Dhabi – UAE





### Letter of Appreciation:

I would like to acknowledge the professionalism shown by Mr. Mirco Beutler and his staff during the course of our business relationship over the past 18 months. The InterContinental Hotels Group Dubai Festival City is a cluster of 3 properties, and the kitchen operations are actually spread over 14 individual kitchens and 21 F&B animations. As the Executive Chef for this group, I need to know exactly how all my chillers, refrigerators and freezers are operating at all times, and the wireless Temptrak system allows me to get all relevant information without leaving my desk. From my office, I can access the complete temperature history of the 130 chiller units fitted with the monitors.

When I first started dealing with Mr. Beutler over 18 months ago, I explained to him that I wanted a wireless system that would form one of the pillars of my HACCP program. The beauty of the TempTrak system is that it cannot be compromised by either myself, our Engineering department, or anybody else, so it serves as a great tool to present monthly temperature records to the Dubai Municipality inspectors.

The hotels had a particularly difficult pre-opening period, and due to contractor negligence and shortcuts, we were issued with outlet refrigeration systems that were not of the standard a five star hotel would expect. By compiling records taken from the continuous Temptrak monitoring of the various outlet refrigeration and freezer units, I was able to prove to our owning company that the installed units were not good enough, and we were issued with completely new equipment.

We are still in the early stages of opening our hotel cluster, but already the potential of such a wireless system can be seen by all the relevant HACCP departments, from kitchen to finance to engineering to hygiene. We are poised to commence installation of the monitors in the second property, and already all the chefs are asking for training, because they can see that this is the necessary technology for the future of kitchen operations.

I look forward to furthering our business partnership in the future, and am sure that many other hotel chains will see the logic and simplicity of installing the wireless Temptrak system in their properties.

Kind regards



**Geoff Haviland** | Executive Chef

**IHG** | Dubai Festival City, PO Box 45777 Dubai, UAE

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[www.intercontinental.com/dubai](http://www.intercontinental.com/dubai) | [www.crowneplaza.com/dfc](http://www.crowneplaza.com/dfc)

[geoff.haviland@ichdfc.ae](mailto:geoff.haviland@ichdfc.ae)

InterContinental Dubai Festival City  
Crowne Plaza Dubai Festival City  
InterContinental Residence Suites Dubai Festival City





July 5, 2008

Dear Mirco,

We would like to thank Mobile Gastrokonzepte - F.Z.E. for their excellent work done in installing Temptrak Wireless Temperature Monitoring System to our kitchen Chillers and Freezers.

My special thanks to your engineer Bassam who did the installation of the system for his excellent work.

Temptrak has brought relief to us in monitoring our Chillers and Freezers as we are going for HACCP Certification soon and it helps us in keeping accurate data for verification and inspection.

We appreciate the system as it reduces the error margin in recording temperatures and warns us through email and alarms if a chiller is not functioning properly.

Also it helps us in providing evidence to top management if we need to change certain equipment because of bad performance of a chiller.

System is bit expensive but it is worth the money as it saves lot of paper, time of employees and storage space for all records.

We look forward to install the system in all fridges and freezers.

Also we will recommend Temptrak system for all hotels as it will be the essential part of future kitchens.

Kind Regards

**Didier Gusching**

*From the French Culinary Academy [A.N.C]*

Executive Chef at the Jebel Ali Golf Resort & Spa

P.O Box 9255 | Dubai -U.A.E

Direct Tel.: +971 4804 81 89 | Fax: +971 4883 55 43



**IBN BATTUTA GATE**  
DUBAI

May 11, 2011

Mr. Mirco Beutler  
TEMP°Track® Temperature Monitoring Systems

Subject: Letter of Appreciation

Dear Mr. Beutler,

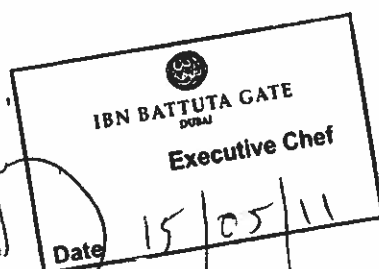
On behalf of the board and management of Ibn Battuta Gate Hotel, it is with a sense of pleasure and delight that I write this letter of appreciation to you. The main essence of this letter is to convey our deep sense of gratitude and appreciation at your impressive show of support and solidarity.

This highly effective automated system of continual monitoring and recording of temperatures in the Chillers/Freezers served as a very efficient tool in ensuring the highest standard of food safety within our kitchen operations and HACCP compliance. This system has helped us save a lot of time, labor and paper consumption and underwrites our commitment to food and safety. The organization has carried out social responsibility in true sense of the word. We also would like to commend your staff for the professionalism and efficiency that they continuously demonstrate which ameliorate us in managing kitchen operations.

The TEMP°Track® system is highly recommendable and rest assured that we have your support in advocating your product. For all these and more, we say thank you. It is our sincere hope that our relationship will continue to wax stronger.

Sincerely,

Anston Xavier Fivaz  
Executive Chef





DUBAI  
WORLD TRADE CENTRE

## APPRECIATION.

8<sup>th</sup> July, 2008

I would like to take this moment, on behalf of Dubai world trade centre, Novotel and Ibis hotels, to convey our utmost satisfaction with the recently installed **TEMPTRAK** monitoring system in all our chillers in both properties. The professionalism displayed by Beutler and his service team and the system performance in general has been excellent.

We are now able to monitor the temperatures, of all the chillers and freezers in both properties by a click of the mouse. Records are now displayed in our computers and it's a 24 hrs system check, which gives us a round the clock monitoring.

I would like to express our total satisfaction to this system, in safe guarding our food quality at all times, and helping us in our **HACCP** system

Thank you

Timothy Kairu  
Complex Executive chef  
Novotel and Ibis  
Dubai world Trade centre



28 February 2016

Dear Jovana,

Greetings from The Burj Club!

We are writing this letter of appreciation for the 5 years working with your system, a reliable one in keeping our food safe.

Allow us also to thank your technicians and the rest of your team who are available to assist us at all times, they're great!

Temptrak is truly an amazing and worthy product, a perfect partner of our HACCP system.

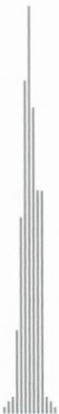
Looking forward for more years of partnership in Food Safety!

Kind Regards,



Marwan Nimer Ibrahim

Area Hygiene Manager



THE BURJ CLUB